

---

# 19Labs main application update

|                                |          |
|--------------------------------|----------|
| <b>1. Overview</b>             | <b>1</b> |
| <b>2. Install GALE Updates</b> | <b>2</b> |

## 1. Overview

This document is intended to be used by 19labs customers to upgrade the main telehealth application on their tablets running GALE software 1.11.XX.XX or above.

## 2. Install GALE Updates

1. From the bottom navigation bar, tap **menu** then tap **settings**<sup>1</sup>. Figure 1

<sup>1</sup>For some customers, settings will be displayed directly in the bottom bar.



Figure 1

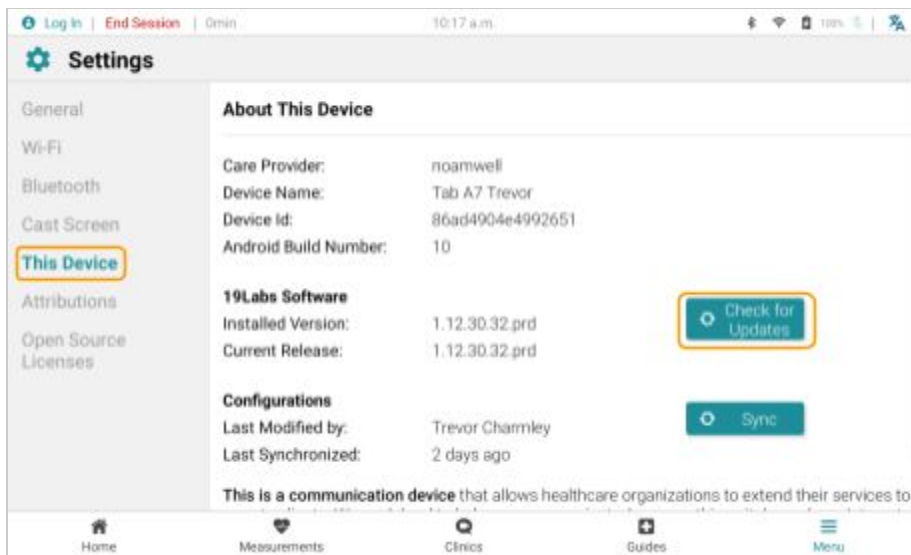


Figure 2

2. From the left settings menu, select **This Device**. Figure 2
3. Press **Check for Updates**<sup>2</sup>. Figure 2

<sup>2</sup>If there is already a pending update, this button will read **Update**. Skip to step 4.

If there are no updates available, a message will say so at the top of the screen.

4. Press the **update** button.  
 Figure 3

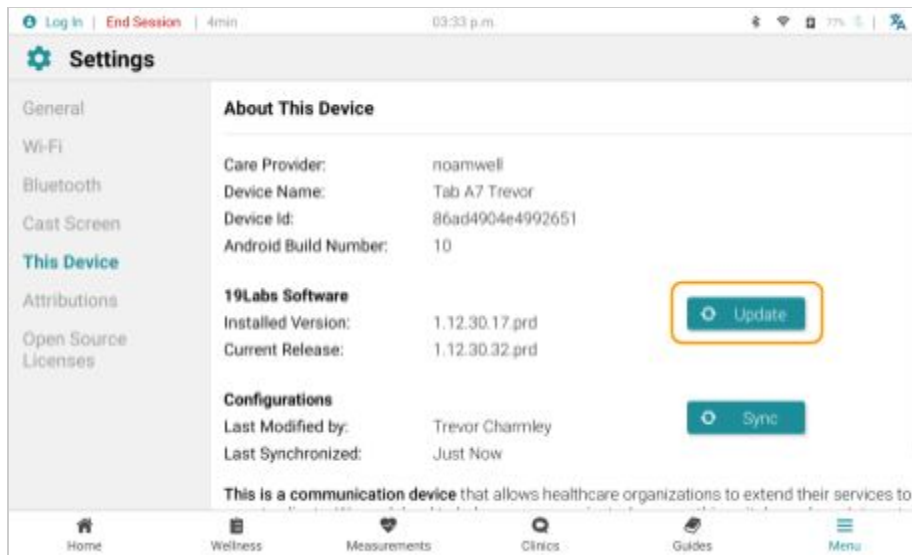


Figure 3

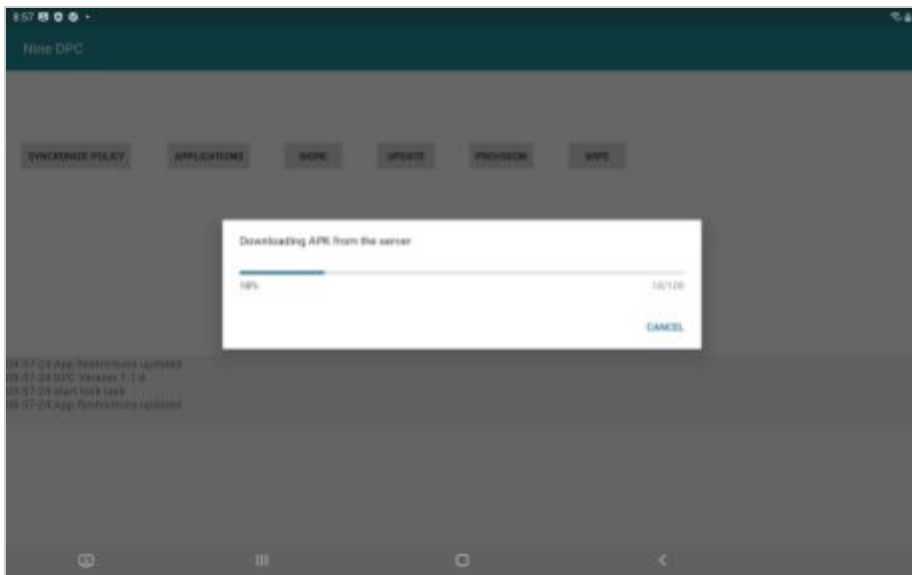


Figure 4

5. Wait for the update to download and install. This may take several minutes.  
 Figure 3.

The application will open automatically when the update is complete.



6. Navigate back to the **This Device** page using steps 1 and 2 from above
7. Click the **Sync** button. There will be a message saying configuration is up to date.

Figure 5:

8. Restart the tablet by long pressing the power button on the tablet and select Restart.

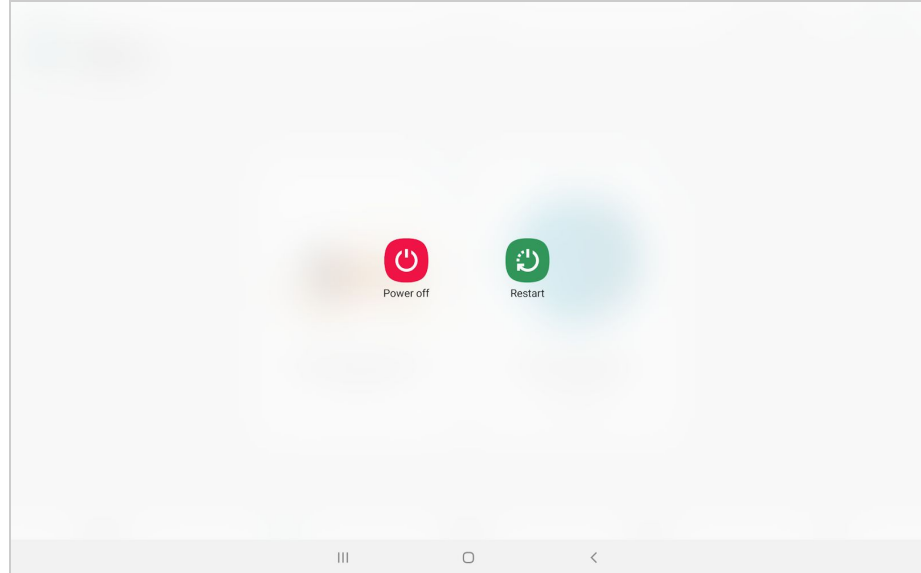


Figure 6

Your Tablet is now up to date!  
 Thank you.